

UTILITY SERVICE REQUEST

Water, Sewer, and Disposal Service

TENANT INITIATION OF SERVICE REQUEST

1. Rental agreement displaying tenant's name and address.
2. Copy of driver's license or identification.
3. Contact Telephone Number.
4. Signed and dated Service Request Form returned via email to um@dinuba.ca.gov or in the drop box located at 405 E. El Monte Way, Dinuba.
5. Payment of Rental Deposit of \$183.00 for residential service and \$236.00 for commercial service.

All paperwork must be returned and fees paid before initiation of service.

OWNER INITIATION OF SERVICE REQUEST

1. Title or closing escrow paperwork indicating close of escrow date.
2. Copy of driver's license or identification.
3. Contact Telephone Number.
4. New construction account set up fee of \$32.00. If existing home, no fee required.
5. Signed and dated Service Request Form returned via email to um@dinuba.ca.gov or in the drop box located at 405 E. El Monte Way, Dinuba.

All paperwork must be returned and fees paid before initiation of service.

TERMINATION OF SERVICE REQUEST ALL SERVICE CLASS

1. Copy of driver's license or identification.
2. Forwarding address.
3. Contact Telephone number.
4. Request submitted to um@dinuba.ca.gov or in-person to 405 E. El Monte Way, Dinuba



CITY OF DINUBA
ADMINISTRATIVE SERVICES
BILLING/COLLECTIONS DEPARTMENT
405 E. EL MONTE WAY
DINUBA, CA 93618
(559) 591-5900

Water Turn-On Request

Customer Name: _____

Address: _____

Phone Number: _____

Requested Date for Water Turn-on: _____

I request that the City of Dinuba turn on the water service at the address shown above on the request date shown above. **I will turn off all fixtures and faucets before that date.** I acknowledge that failure to do so is solely my responsibility.

I understand that Housing Inspections are not required at this time but may be required in the future.

I understand that water services will be shut-off without further notice if payment is not made. In addition, if shut-off occurs I agree to pay a delinquent fee before services are re-instated.

I accept that it's my responsibility to terminate water service. The request must be made in person with my signature to be honored.

By signing below, I promise and agree to hold harmless, protect and indemnify the City of Dinuba, its agents, employees and officers, from and against and all liabilities, losses damage, expenses and charges, including but not limited to attorney's fees and expenses of litigation, which it may sustain resulting directly or indirectly from the request to turn on the water service at the address above. Furthermore, I agree to pay all expenses and attorney's fees incurred in the enforcement of the indemnification agreement.

Type Full Name to Sign

Date

Save the file, then email the completed form AND A COPY OR PHOTO OF A VALID ID to: um@dinuba.ca.gov. Alternatively, you may print the completed form AND A COPY OF A VALID ID and deliver to: Dinuba City Hall. 405 E. El Monte Way. Dinuba, CA 93618



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Solicitud para Restaurar los Servicios de Agua

Nombre de Cliente: _____

Domicilio: _____

Fecha para Abrir el Agua: _____

Número de Telefono: _____

Solicito a la Ciudad de Dinuba que restaure los servicios de agua al domicilio y en la fecha indicada. Yo **apagare todas las llaves de plomería antes de esta fecha.** Estoy consciente que seré el único responsable de las posibles consecuencias que resulten de no hacerlo.

Yo entiendo que una inspección de vivienda no es requerida en este momento, pero pueden ser requeridas en el futuro.

Entiendo que los servicios de agua serán cerrados sin previo aviso si no se realiza el pago en la cuenta. Además, si se cierran los servicios estoy de acuerdo en pagar una multa de recargos antes de restablecerlos.

Al firmar este acuerdo prometo proteger y librar de daños a la Ciudad de Dinuba, sus agentes, empleados y oficiales, de responsabilidades, daños, perdidas, gastos y cobros, incluyendo, pero no limitando a cobros de abogado y gastos legales de la cual pueden surgir como consecuencia; sea directa o indirecta, de la presente solicitud. Además, estoy de acuerdo en pagar todos los gastos y servicios legales que puedan surgir en la ejecución de este documento firmado.

Reconozco que es mi responsabilidad para terminar el servicio de agua. Mi solicitud debe ser hecha en persona y no se aceptarán ninguna otra forma de solicitud.

Escriba el nombre completo para firmar

Fecha

Guarde el archivo, luego envíe por correo electrónico el formulario completado Y UNA COPIA O FOTO DE UNA IDENTIFICACIÓN VÁLIDA a: um@dinub.ca.gov. Alternativamente, puede imprimir el formulario completo Y UNA COPIA O FOTO DE UNA IDENTIFICACIÓN VÁLIDA y entregarla a: Dinuba City Hall, 405 E. El Monte Way, Dinuba, CA 93618